

The Immigration Solution, built from the iTrac foundation, is your efficient, easy to use database tool that enables multiple security controlled users to easily process Provincial Nomination Program (PNP) applications. With robust monitoring and reporting capabilities, the system is a concise enterprise application that allows all divisional work units to collect and track any document records associated with the application and nomination of:

- ✓ Prospective immigrant entrepreneurs
- ✓ Skilled worker immigrants
- ✓ Family members of immigrants
- ✓ General-skill worker immigrants
- ✓ Farmer owner operator immigrants
- ✓ Students
- ✓ Health professionals

Some of the functionality of the iTrac Immigration system includes:

- One comprehensive source of information - enterprise ready and available.
- Electronic, scheduled mailing of notification letters.
- The ability for prospective immigrants to create their applications online.
- Third-party contract management.
- Employer Management
- Query capabilities for specific files or groups of files with common characteristics.
- Scalability that allows for system interfaces and integration with federal and provincial programs and affiliate offices.
- A Contact Management piece that stores and tracks:
 - information requested and received from an applicant or third party
 - documents requested and received from an applicant or third party
 - all correspondence or contact with any external party related to the application process
 - any piece of information relevant to an application
- Functionality that allows federal CIC files to be uploaded into the iTrac Immigration system to update application status information.
- The capacity to automatically generate reminders for a future date thus allowing follow up on expected correspondence.
- The ability to program triggering events.
- The ability to share data and knowledge across all stakeholders – both internal and external, yet securely limits access according to desired role levels.

The iTrac Immigration system provides seamless service delivery to clients from pre-application to their post-landing settlement, as well as their integration into communities and workplaces. This robust system enables immigration ministries to provide professional, quality service to potential immigrants and nominees.

Web Interface

- Provides efficient processing of applications by applicants or representatives
- Improved data quality via direct entry by applicant partnered with system prompting for any required elements pertaining to their application
- Reduction in the time required to submit an application as well as any departmental data entry
- Instantaneous feedback available to applicants regarding the status of their application
- A faster nomination process

System Benefits

- Improved workflow and streamlined operations
- Reduction in errors and data inaccuracies and the elimination of duplicate entries
- Mandatory fields and content checks insure accuracy and completeness of applications, which means improved client responsiveness and better time management
- More efficient and expedient file assessment whereby reducing application processing time
- Auto reminder notifications that insures prompt and timely follow up by immigration resources
- Auto generation of nominee notification letters
- Auto correspondence features
- User ability to self manage functional parameters on the fly where by reducing system maintenance down time
- Inquiries and mini reports are fast and simple to configure
- Security functionality insures confidentiality and privacy protection based on set organizational criteria
- A comprehensive and thorough modification tracking history
- Robust system for tracking of individuals and their associated documentation
- System scalability

The iTrac Immigration Platform

At the heart of the iTrac Immigration system is the iTrac platform. iTrac is the all-in-one solution for any company – large or small. The flexibility of the product is second to none and allows an organization to set up a sophisticated information technology environment that is built to their unique business needs and specifications. There are numerous ‘one size fits all’ off-the-shelf products available out there in the marketplace, but many contain features that won’t apply to your business or that will remain unused. iTrac is special because it can be customized to fit the specific functionality of your specific business – what could be more logical?

Unmatched Scalability and Versatility

iTrac’s scalability is there for you as you grow your business. After iTrac is built and configured to suit your unique business structure and information work flow, the versatility and power of iTrac will be ready to serve you well into the future! It can adapt to any changes or additions within your business process - again and again.

The Effect of Complete and Organized Information

Keeping your records intact and easy to find, follow up, and report on is important to any business process. iTrac's referential database build ensures system wide data integrity.

Auditing and Security

iTrac is a system that can track all modifications and changes to data within its system – this makes security control and auditing a breeze! Reports can be generated and for those issues that require immediate attention, the mini-report system can create a user-defined report on the fly that can return urgent information when you need it.



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Everywhere you go, iTrac is there to help you! The applet-based structure within iTrac allows you to connect and use the system from anywhere with an internet connection! Simply start a web browser and open the iTrac application.

The efficiency of a light client is found with iTrac-Web - the portal that allows you to interface with the main iTrac system. It will allow your employees to get those small, but important business processes done effortlessly, such as checking on task assignments or submitting a change request...and from anywhere in the world! When you need to access your business information in a timely manner, iTracWeb is there for you.

A system built your way, to suit your needs... now that's True Freedom